

Superfast broadband arrives in your area

As part of the Superfast Worcestershire Broadband Programme, a number of broadband street cabinets have been upgraded to superfast fibre broadband and are now live and ready to take orders in your parish.

Cabinets which are not yet live soon will be – details are given below. Please bear in mind that there may also be other cabinets planned for your area in the coming months. We will regularly update your community with any future works.

This means that more residents and businesses in the parish will be able to request an upgrade to fibre-enabled broadband from a range of Internet Service Providers (ISPs).

In most cases, this means that residents can select a broadband service offering download speeds above 24Mb/s following infrastructure upgrades made via the Superfast Worcestershire Broadband Programme.

Superfast Worcestershire is funded by Worcestershire County Council, Broadband Delivery UK (BDUK), BT and the Worcestershire Local Enterprise Partnership through the Government's Growth Deal to provide access to fibre-enabled broadband where this is not commercially viable without public sector investment.

How to upgrade to superfast broadband

Please note that improved broadband services are not turned on automatically. To upgrade superfast broadband, please contact your chosen ISP or use comparison sites to find available packages. One of the comparison websites is:

www.cable.co.uk

Other comparison sites are available.

Answers to most frequently asked questions can also be found at:

<http://www.superfastworcestershire.com/#faqs>

If you contact your choice of ISP, please state that you wish to order 'fibre-enabled / superfast broadband,' otherwise they may offer you a slower broadband service. Your chosen ISP should be able to offer any technical assistance to access fibre-enabled / superfast broadband.

What to expect

It is important to note that not all premises within a postcode area will necessarily be able to order superfast speeds (above 24Mb/s). Premises will be able to access a range of speeds – some will get superfast broadband and others will be able to get anywhere between 2Mb/s and 24Mb/s, depending on their distance from the cabinet.

There may also be other cabinets in your area that have yet to be planned, have recently become live or have been installed by BT Openreach as part of its commercial deployment. Please check the following website to see up-to-date details for any postcodes in your area:

<http://www.superfastworcestershire.com>

Key

"Live now" = Cabinets accepting customer orders for Superfast Broadband

"Coming soon" = Cabinets that we expect will be accepting customer orders for Superfast Broadband by Autumn 2017

Parish Name	Cabinet	POSTCODE	Delivered
Kenswick CP	Hallow 1	WR26QB	LIVE
Kenswick CP	Hallow 2	WR26QB	LIVE
Kenswick CP	Hallow 2	WR26QX	LIVE
Kenswick CP	Hallow 2	WR66YE	LIVE